



WESTERN WATER SUPPLY AND SANITATION COMPANY LIMITED

CUSTOMER APPLICATION FORM

PLEASE FILL ALL RESPONSES IN CAPITAL LETTERS. PLEASE TICK IN THE APPLICABLE BOX

APPLICATION NO: MGN

CUSTOMER DATA

Surname (if applicant is an individual):		Forenames:	
Identity No.:	Type:	NRC: <input type="checkbox"/>	Country of Issue:
		Passport: <input type="checkbox"/>	
		Driver's License: <input type="checkbox"/>	
Company Name (if applicant is a company):		Name of Owner or Authorised representative:	
Town:	Township/Compound:	Street Name:	Plot No./House No.:
Postal Address:		Physical Address (Company):	
Home Phone:	Business Phone:	Fax No.:	Cell Phone No.:
E-mail Address:			

SUPPLY DATA

Supply Type:	Water: <input type="checkbox"/>	Sewerage: <input type="checkbox"/>	
Town:	Township/Compound:	Street Name:	Zoning: <input type="checkbox"/>
			Council: <input type="checkbox"/>
			Traditional: <input type="checkbox"/>
Plot No.:	House No./Flat No.:	Name of Building/Flat:	Floor No.:
Purpose/use supply is required:			
Domestic: <input type="checkbox"/>	Institutional: <input type="checkbox"/>	Commercial: <input type="checkbox"/>	

I/We hereby agree to observe and be bound by the Conditions of Western Water and Sewerage Company Limited separately issued to me/us and in the governing legislation and by the Regulations and Tariffs in force and any amendments thereto in all matters affecting the supply of water or provision of sewerage service on the premises occupied by me/us.

Date: _____	Customer Signature: _____	
Date: _____	Prepared by : _____	
Date: _____	Verified by : _____	
Date: _____	Approved by : _____	
Date: _____	Processed by : _____	

CONDITIONS OF WATER SUPPLY

- 1 The Company undertakes to provide potable water supply at levels consistent with the Service Level Agreement. In the event of any shortfall in supply of water due to climatic conditions or natural disaster or other disaster outside the control of the Company or during maintenance of facilities, Section 26 of the Water Supply and Sanitation Act of 1997 will apply.
- 2 The applicant or his chosen representative, shall pay Western Water and Sewerage Company at the designated office every month 14 days from the date of the bill at the tariff set out or such other tariff as the Company may fix from time to time for the supply.
- 3 The Company shall send a bill demanding payment for water supply to the applicant once every month. The said bill shall be sent by letter post to the address indicated on this application form or shall be physically delivered and left at the premises.
- 4 If and whenever the applicant shall cease to occupy the premises described in this application or to use the water supplied by the Company for the purpose mentioned in this application, he/she shall forthwith give notice in writing to the Company indicating the date on which such supply shall cease to be required. The applicant shall with effect from the date cease to be liable for any water supplied to the premises by the Company after the said date. The Company thereon ceases to furnish supply.
- 5 The Company reserves the right to cease to furnish any or all supplies of water any time without further notice if any sum of money due to the Company remains unpaid at the expiration of the days after demand in writing by way of the bill addressed to the applicant having been sent to him/her by letter post or left at the premises, or where it feels that the supply is being abused.
- 6 The applicant shall be held responsible for any damage to Company meters, pipes and/or fittings on his premises be it accidental or wilful except where such damage has been due to normal wear and tear or other natural causes.
- 7 The Company may, if it deems necessary, provide at its cost meters for the measurement of the quantity of water supplied to the applicant. The ownership of all pipes, meters together with the fittings connected therewith shall be of the Company and shall be under the sole control of the Officer Supervising the water supply.